



ITIL Practitioner Exam

Training Details

Training Time	:	1 Day
Capacity	:	12
Prerequisites	:	ITIL Foundation

About Training

About Exam

ITIL Practitioner, the new addition to ITIL, has been developed with the aim to help organizations and individuals increase the value they obtain from ITIL through practical guidance to adopt and adapt the framework to support the business.

It is the next step for professional who have obtained the ITIL Foundation qualification and have already learned the basics of IT Service Management. Through ITIL Practitioner they will find out how adopt and adapt the ITIL framework within day-to-day situations and responsibilities.

Who Should Attend

- Candidates who want to learn how to introduce, apply & adapt ITIL within an organization
- Candidates who want to learn new practical techniques to make a difference in a workplace
- Candidates who want to leverage Continual Service Improvement (CSI) to maximize the benefits of ITIL & make a measurable impact

Exam Info

- Pass Mark:
- Exam Structure: Multiple choice, scenario-based exam
- Exam Duration: 135 minutes
- Prerequisites: ITIL Foundation

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